

## **BOARDING POLICIES**

We consistently have a busy boarding schedule especially on weekends and holidays. We highly recommend scheduling boarding reservations as far in advance as possible. Because we want to provide this service to only our clients, we have made some new policies to make this transition easier and more structured so more boarding slots are available for you.

#### **Eligible Animals**

Due to the increased demand for boarding, we board only our clients' animals that have been vaccinated in our hospital. This gives preferential treatment to our clients and prevents us from tracking down vaccination records from other animal hospitals. A medication dosage charge of up to \$3 per day may be charged for animals needing medication while boarding.

#### Check-In and Check-Out

Monday-Friday: 7:30-5:00

Saturday: 7:30-Noon and 5:00-5:15 Sunday: 8:00-8:15 and 5:00-5:15

Any times outside these specified times will have to be arranged with Dr. Williams so she can meet you here. We would appreciate you not asking our employees to discharge your pet prior to these times because we are caring for the other boarders. Someone will be up front to open at 8:00 and 5:00 on weekends. We also require, ahead of time, your verbal approval and name of the person that will pick up your animal if someone, other than the owners, are picking up the pet(s). We will not release an animal to someone else without prior approval.

# Personal Belongings

Personal belongings such as a towel, blanket and no more than 2 toys may be left along with your pet's preferred food and treats. We provide and feed Hills Science Diet or Prescription Diet designed to meet your pet's health requirements. We cannot take large beds because of a space issue in the runs. We make every effort to keep your pet's belongings clean; however, we are not responsible for damages to belongings that may occur. (Some dogs will chew beds up when left for boarding).

#### **Parasites**

All pets must be free of external parasites before entering the boarding area and will be thoroughly inspected by the staff. Any parasites found on a pet will be treated accordingly at the owner's expense.

# Cancellation Policy

In order to avoid charges, you must notify us within 48 hours of your boarding date. If we are not notified or you do not show, a charge of \$10 per animal will be accessed.

# **Boarding Prices**

Dogs: 0-50

\$15

Cats \$12

51-100

\$17

100 and above \$18